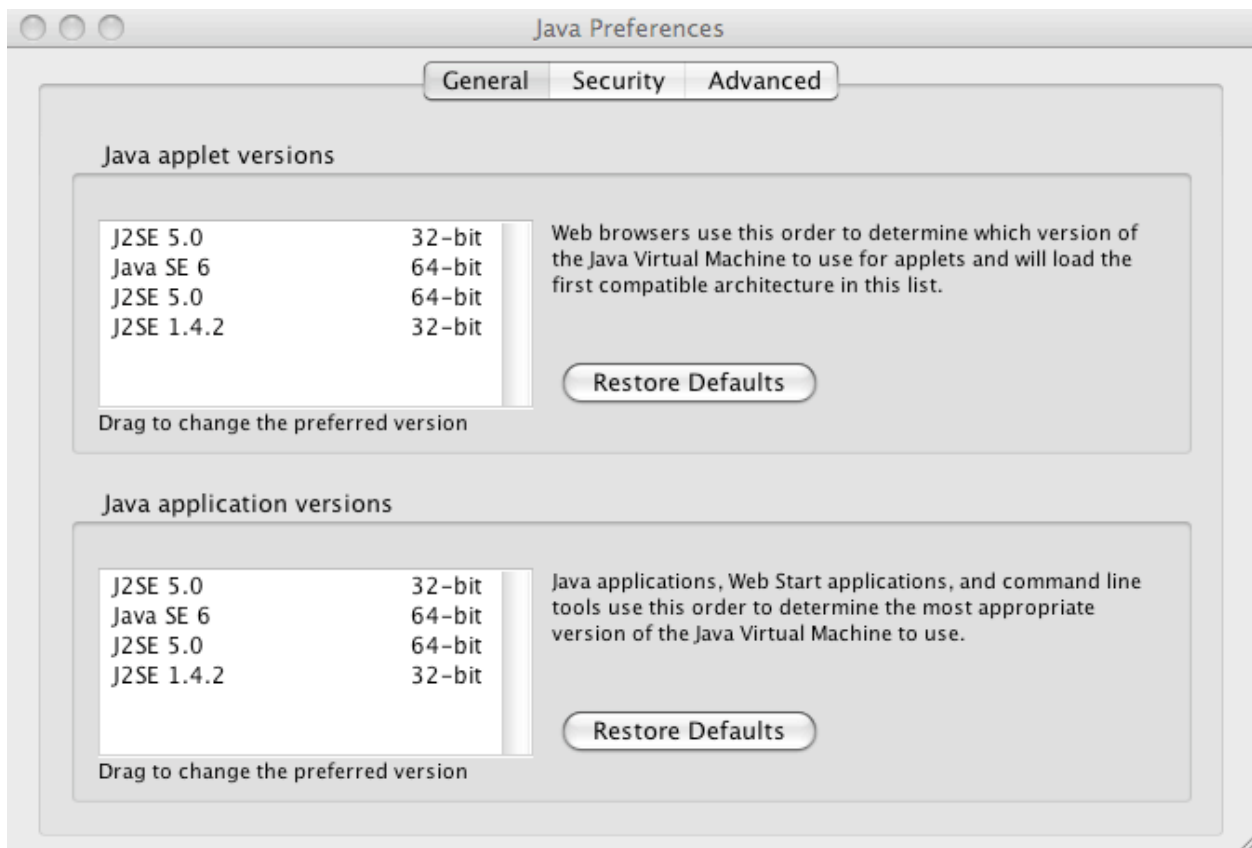


Macintosh Excellian Remote Access

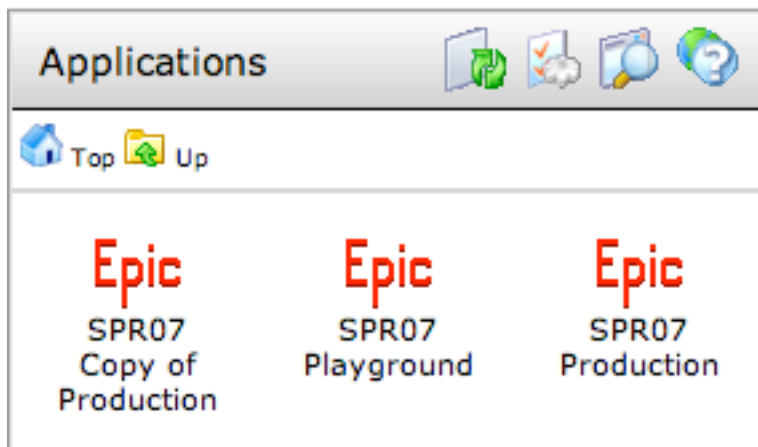
There are three things that need to be set correctly for your Macintosh to connect remotely to Excellian. Ideally, you will have upgraded to OS 10.5 (Leopard) and have kept current with all of your software upgrades, including Java upgrades. However, we know that some users of Mac OS 10.4 are still being successful. These instructions are for the Safari browser.

1. Check to be sure that your Java preferences are set correctly in your Mac. If you have kept current with your operating system and upgrades and have never messed with your Java preferences this will automatically be correct. However, you may want to follow this path in your Finder: Places/Applications/Utilities/Java and open the Java Preferences.app file. You need to be sure that the J2SE 5.0 is the top listed file in the top window as shown below:



2. In Safari, click on the word Safari at the very top left and make sure that you are not blocking pop up windows. If there is a check by "Block pop-up windows" you want to click this again so it is unchecked.
3. Log on to remoteapps the usual way using your RSA token. In the usual folder where you can see the Epic SPR07 Production icon you are going to change a setting. in the top row to the right of the word "Applications" there are four little icons. You should

click the third one that might look like a little magnifying glass on a screen (see below).



The top section of the Client Selection shows the Default Client. You need to be sure that “Java Client” is chosen and not “Native Client” (see below):

Client Selection

Default Client

Select the default client that you want to use preferentially to launch your applications:

Java Client

Client Status

The following table lists the clients that can be used with this Web site and their current availability:

Client:	Status:	Options:
Native Client	Not detected	Deploy
Java Client	Available	-

OK Cancel

You also need to look in the Client Status section below. If your window shows the Java Client is “Not Detected” and has a “Deploy” link as the Native Client option has in the picture above, you should first click OK to make sure the Java Client is chosen. You may then have to go back into this section and click the “Deploy” button. You want your screen to look like the one above.

You should now be able to access Excellian through Safari.