



Viewing Radiology Images within Excellian

Frequently Asked Questions

How does the Excellian image-viewing tool work?

The tool creates a link within the **Imaging Results** tab in Excellian. The link appears once a radiology exam is completed and provides a quick, non-diagnostic view of an exam that automatically launches without having to login to the EMI *Ultravisual* application. This link is available from any Excellian PC and also through Excellian Remote Apps.

Are the images, in Excellian, diagnostic quality?

NO, the images are *not diagnostic quality* and should be used *only* for reference. The images have been compressed in order for them to launch quickly in Excellian. For diagnostic decisions, please continue to use the **EMI *Ultravisual*** application.

Why doesn't the link take me directly to EMI *Ultravisual* to view diagnostic images?

Diagnostic images are very large files and would not launch quickly or easily via Excellian.

How can I access images?

Any provider who has been granted the ability to view imaging results in the patient chart will have access to the image links through their Excellian login ID and password.

What if I cannot see the image links?

Excellian has security rules for different provider types. Although we have tested provider security rules prior to going live, we may have overlooked something. If you currently have access to view imaging results in Excellian but cannot see the new links, please contact the Technology Support Center (see phone numbers below) to report this issue. An EMI support analyst will contact you to resolve the issue.

Why do the image links appear before the Radiologist's Report?

The image link is sent as soon as the exam has been completed. The Radiologist's report must be dictated, transcribed and signed before it appears in Excellian.

Why can't I view Cardiac Echos and Angiograms via the new link?

Effective viewing of Cardiology images requires ciné functionality. This tool does not provide ciné functionality.

What if the link takes me to the wrong patient's images?

While we have taken every step to ensure this does not happen, occasionally an image will get tied to the incorrect patient. Please immediately contact the Technology Support Center (see phone numbers below) to have this critical issue corrected. An I.S. support person will be paged immediately to correct the problem.

For More Information and Training Materials:

- Go to <http://www.allina.com/ahs/emiconnect.nsf> to access a Quick Reference Guide, a full User Guide and a Training Demonstration that walks you through use of the tool at your own pace.
- Or, contact the Allina Technology Support Center at **612-262-1900**, or **1-800-315-4085** (outside the Twin Cities.)

